

Client Information- Various Factors

The Various Factors tab can be extremely useful to store different client information! But what are the tabs, and what information can you save here? This document shows it all!

1.) Various Factors

From the Client Vitals Page, Click the Client Information Tab, and then Various Factors.

The screenshot shows the 'Client Information' dropdown menu on the left, with 'Various Factors' circled in red. An orange arrow points from the left towards this menu. The 'Client - Vitals' page is visible in the background, showing fields like Consent Type, Full Name, Gender, etc.

2.) Contributing Factors

First, we will take a look at the Contributing factors options.

There are many factors to choose from, such as Eviction, and Anger Management.

The screenshot shows the 'Client - Add Contributing Factor' form. A dropdown menu is open, showing options such as 'Anger Management', 'Conflict with Law', 'Developmental Disability - Congenital (Other than FASD)', 'Discrimination', 'Housing - Eviction by Landlord', and 'Housing - Eviction by Other'. The 'Housing - Eviction by Other' option is highlighted.

3.) Behavioural Risk

If your Client has a known behavioural risk, use this section to add a record.

There are many different options available like vandalism, threats, drugs, and more.

The screenshot shows the 'Client - Add Behavioural Factor' form. A dropdown menu is open, showing options such as 'Drugs', 'Injection Drugs', 'Vandalism', 'Boundaries', 'Theft', and 'Fire Hazard'. 'Injection Drugs' is highlighted.

4.) Life Events

Use this section to record major events that have impacted your Client.

There are options such as Divorce, Injury, Relocation, and more.

Be sure to check out all of the different Life Events you can record and keep track of in this section.

The screenshot shows the 'Client - Add Life Event' form. A dropdown menu is open, showing options such as 'In the Military / Canadian Armed Forces', 'Marriage/Common-Law/Union', 'In a correctional facility - Juvenile', 'In a correctional facility - Other', 'Legal - Interaction with the police', and 'Legal - Court appearances'. 'In a correctional facility - Other' is highlighted.



5.) Why use the Various Factors?

Keeping track of different Events or Factors in your Client's life is an important piece of understanding the bigger picture. The more details you can provide for your colleagues, the better understanding they can have of your Client's Story.

Be sure to explore this section of HIFIS, and discover the various options for each section available to you.

Contributing Factor	Start Date	End Date	Action
Anger Management	2021-09-27	--	[Edit] [Delete]
Housing - Eviction by Landlord	2021-09-01	--	[Edit] [Delete]
New Arrival to Area	2019-07-10	--	[Edit] [Delete]



Questions or Concerns? Email the team at hifis@sjhdc.ca