

COMMUNITY HOMELESSNESS REPORT SUMMARY

Fredericton, New Brunswick

2021-2022

Collaboration between Indigenous and Non-Indigenous Partners

Specific to the implementation of Coordinated Access and an HMIS, has there been collaboration between the Designated Community (DC) Community Entity (CE) and local Indigenous organizations?

Yes

Describe how this collaboration was done and how it affected the implementation of Coordinated Access and/or the HMIS. How will it be strengthened in the future?

Over the last year, the DC CE began engaging New Brunswick's IH Non-Designated CE, Turning Leaf, to inform the implementation and ongoing management of Coordinated Access and HIFIS. The IH CE has agreed to sit as a member of Fredericton's CAB and, in this role, will provide oversight and feedback on all major components of Coordinated Access and HIFIS, including prioritization, matching and referral, and overall governance. Having Turning Leaf as a permanent member of the CAB, rather than simply being consulted, will ensure that collaboration is strengthened moving forward.

In the past year, we have continued to work with Skigin-Elnoog (a Housing Corporation incorporated in 1973 by the New Brunswick Association of Non-Status Indians to address the housing needs of its membership in the province), which has been part of Coordinated Access governance since the creation of the BNL in 2019. Additionally, Fredericton is home to the province's only friendship centre: Under One Sky, which now receives Reaching Home funding for prevention and sits at the governance table for Coordinated Access. As part of the governance body for Coordinated Access in Fredericton, these organizations help to inform all key components of the system.

Specific to the implementation of Coordinated Access and an HMIS, has there been collaboration between the DC CE and the Indigenous Homelessness (IH) CE and/or Community Advisory Board (CAB), where applicable?

Not applicable



With respect to the completion of the Community Homelessness Report (CHR), was there collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the IH CE and/or CAB?

Yes

Describe when this collaboration occurred and what parts of the CHR were informed by these efforts.

The CHR has been reviewed and approved by the CAB, including the IH CE.

Does your community have a separate IH CAB?	No

Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements? In particular, please include an update about your community's efforts to set-up, sustain and/or improve the Coordinated Access system and use of an HMIS.

Over the last year, the CE has finalized the implementation of foundational pieces of Coordinated Access in Fredericton with a particular focus on the Reaching Home minimum requirements: Coverage, Governance, Access, Assessment, Prioritization, Matching and Referral, and the use of HIFIS. In addition to scoring 7/7 for the Reaching Home components of the Canadian Alliance to End Homelessness Coordinated Access Scorecard, Fredericton is also a Built for Zero Canada community and has been recognized by BFZ-C as having Basic Quality for Coordinated Access. This means that in addition to meeting the minimum requirements for Reaching Home, Fredericton also meets the standard set out by the Canadian Alliance to End Homelessness (CAEH) for basic quality.

After meeting these expected results ahead of schedule, we began the process of evaluating the quality of each system through a series of Quality Assurance Reviews (including a combination of engagement sessions, surveys, and data reviews). These reviews not only provided us with a number of process improvements but also informed our next round of Reaching Home RFPs. We look forward to continuing these Quality Assurance Reviews on a biannual basis, identifying areas for improvement and working with local Built for Zero teams, CA Governance tables, and CAB to increase the effectiveness of these systems.

Outcomes-Based Approach Self-Assessment

Where does data for the List come from?

- Excel
- HIFIS
- Other HMIS
- Other data source(s)
- Not applicable – Do not have a List yet

In the future, will data from the community's HMIS (either HIFIS or an existing, equivalent system) be used to get data for the List?

Yes

Optional question: How does data from the List compare to other community-level data sources that are considered reliable? This is an optional follow-up question for communities that have completed the “CHR Community-Level Data Comparisons”.

Our list compares very well to shelter occupancy lists and even to those known to be sleeping rough. On average, only about 15% of those known to be sleeping rough in our community have not yet engaged with our Coordinated Access system and signed a consent form to be added to the list.

Summary Table

The table below provides a summary of the work your community has done so far to transition to an outcomes-based approach under Reaching Home.

Step 1: Has a List	Step 2: Has a real-time List	Step 3: Has a comprehensive List	Step 4:	
			Can report annual outcome data (mandatory)	Can report monthly outcome data (optional)
Yes	Yes	Yes	Yes	Yes

Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to transition to an outcomes-based approach under Reaching Home?

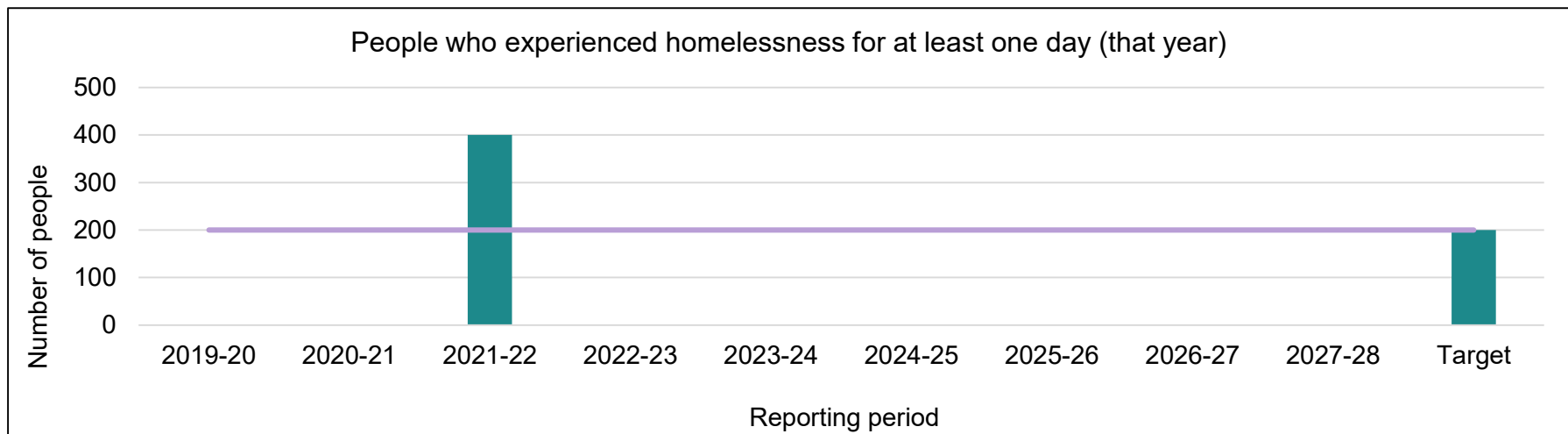
*We have been putting a lot of time and energy in transitioning our Coordinated Access system fully into HIFIS 4 and away from our Excel based By Names Lists. All HIFIS training sessions have been tailored towards this end as well as a great deal of training resources and tools. In addition to using our existing BNL data to drive improvement projects, inform funding decisions, and make overall system improvements, we have also launched a data dashboard on our HDC website. These dashboards have become a valuable tool, not only for ourselves, but also for leadership at the provincial level.

<https://sjhdc.ca/fredericton-dashboard/>

Community-Level Core Outcomes – Annual Data Reporting

Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced homelessness for at least one day (that year)		N/A	400	-	-	-	-	-	-	200

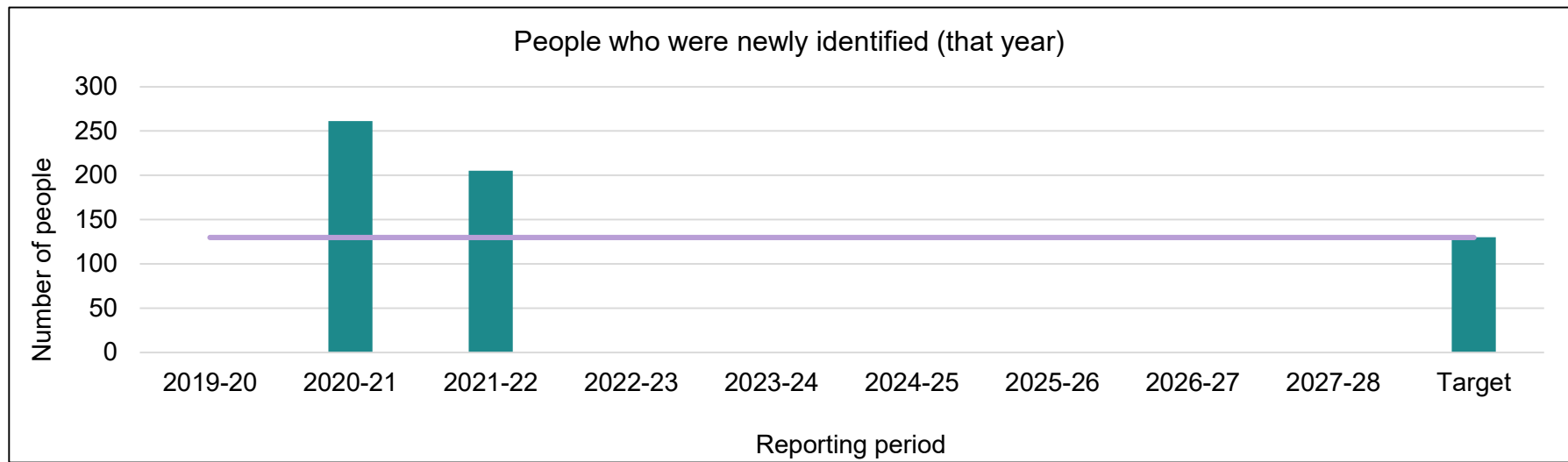


Have you changed any data as submitted in a previous CHR for Outcome #1? If yes, in the comment below please describe what was changed and why?

After this report came out last year, we adapted our tracking process to be able to measure people who were homeless for at least one day, which allowed us to report this number for the most recent fiscal year. It still isn't possible to go back the 2020-2021 and do the same although we can pull the number for outcomes 2 and 3 as they are inflow/outflow totals and don't rely on knowing the "at least one day" measurement.

Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who were newly identified (that year)		261	205	-	-	-	-	-	-	130

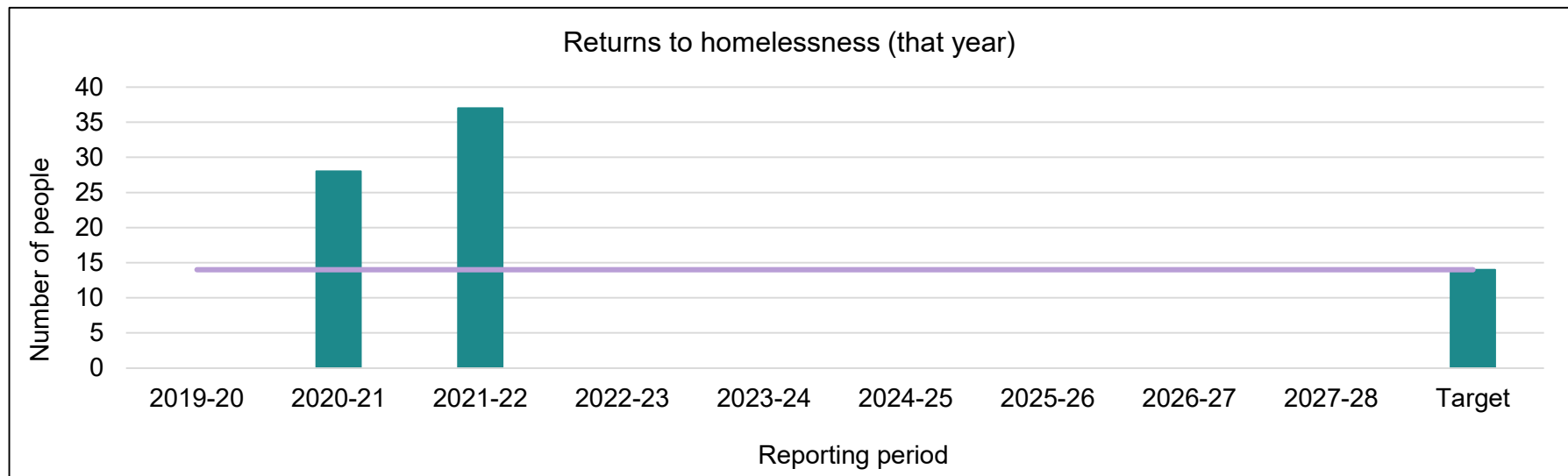


Have you changed any data as submitted in a previous CHR for Outcome #1? If yes, in the comment below please describe what was changed and why?

We were able to go back and pull data from April 1st, 2020 through March 31, 2021 to provide the above number. While we hadn't yet hit the Quality BNL status yet at that point, the data was still as accurate as possible.

Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Returns to homelessness (that year)		28	37	-	-	-	-	-	-	14

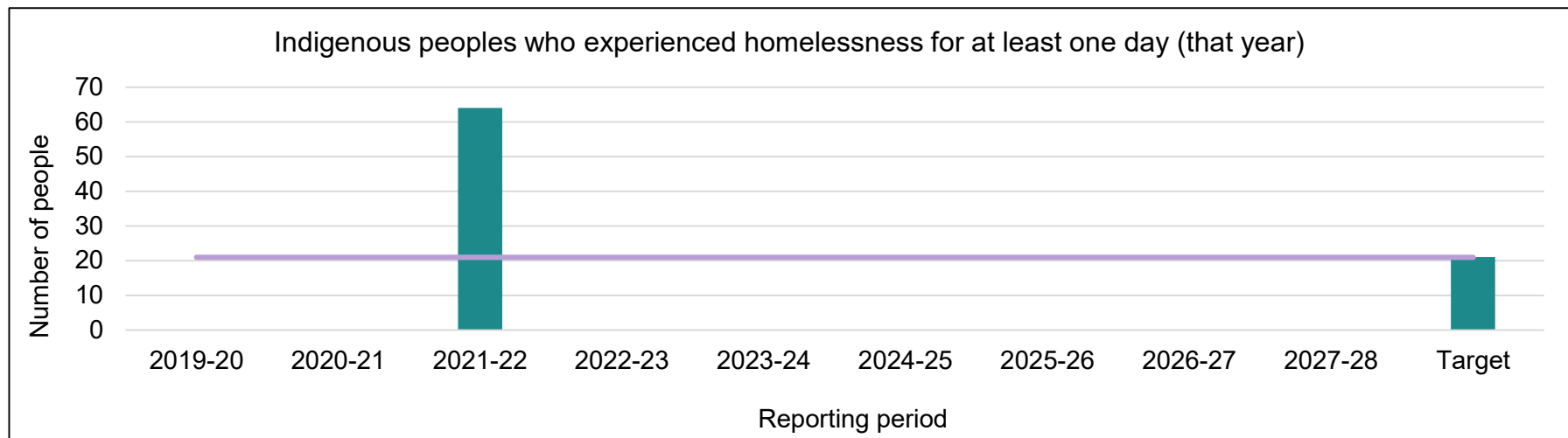


Have you changed any data as submitted in a previous CHR for Outcome #3? If yes, in the comment below please describe what was changed and why?

We were able to go back and pull data from April 1st, 2020 through March 31, 2021 to provide the above number. While we hadn't yet hit the Quality BNL status yet at that point, the data was still as accurate as possible.

Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Indigenous peoples who experienced homelessness for at least one day (that year)		N/A	64	-	-	-	-	-	-	21

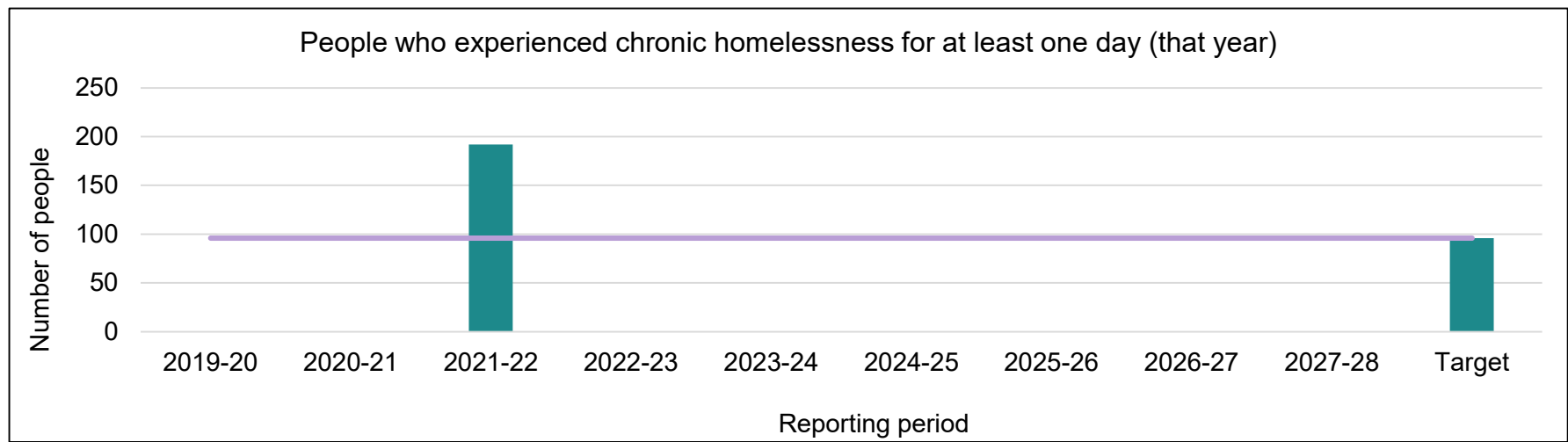


Have you changed any data as submitted in a previous CHR for Outcome #4? If yes, in the comment below please describe what was changed and why?

We were able to go back and pull data from April 1st, 2020 through March 31, 2021 to provide the above number. While we hadn't yet hit the Quality BNL status yet at that point, the data was still as accurate as possible.

Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced chronic homelessness for at least one day (that year)		0	192	-	-	-	-	-	-	96



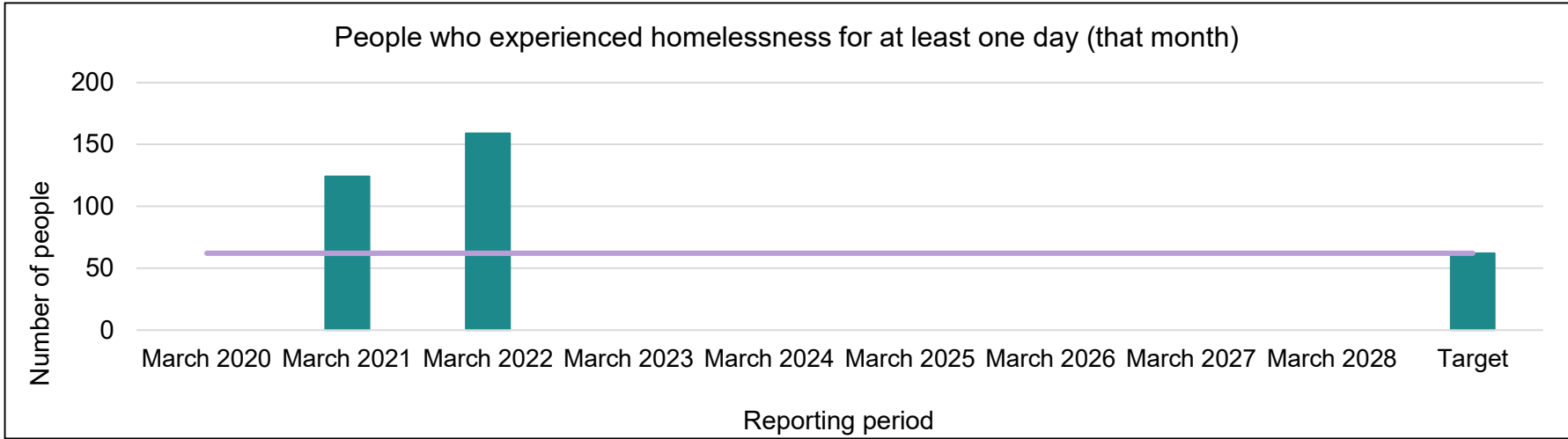
Have you changed any data as submitted in a previous CHR for Outcome #5? If yes, in the comment below please describe what was changed and why?

After this report came out last year, we adapted our tracking process to be able to measure people who were homeless for at least one day, which allowed us to report this number for the most recent fiscal year. It still isn't possible to go back the 2020-2021 and do the same although we can pull the number for outcomes 2 and 3 as they are inflow/outflow totals and don't rely on knowing the "at least one day" measurement.

Community-Level Core Outcomes – Monthly Data Reporting

Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced homelessness for at least one day (that month)										

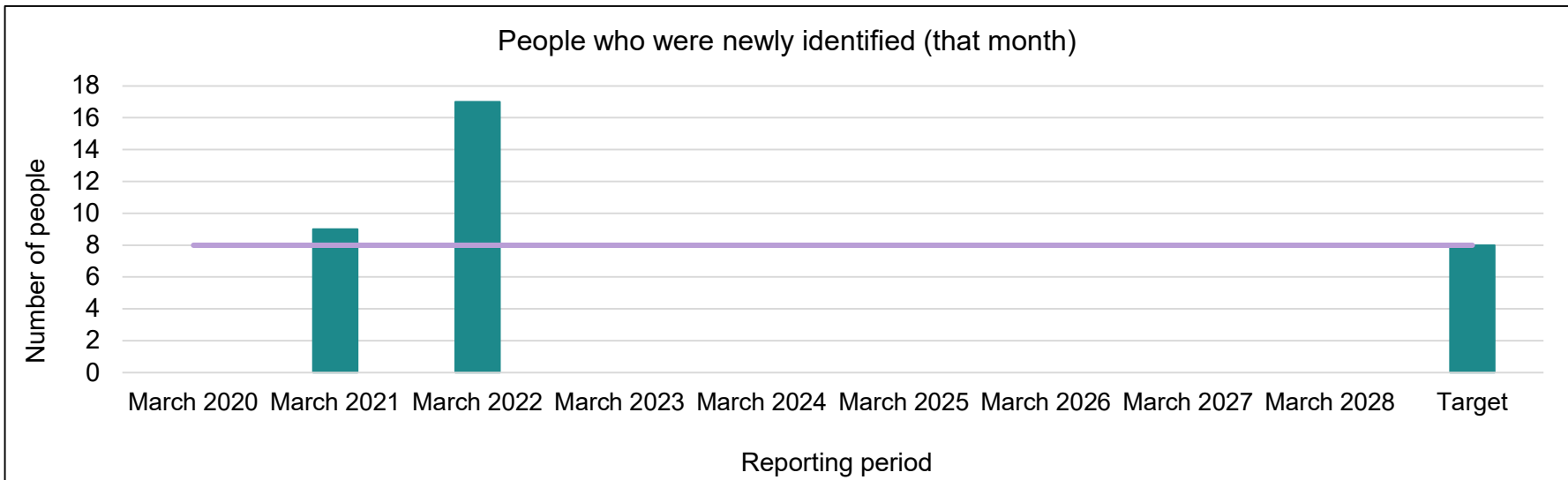


Have you changed any data as submitted in a previous CHR for Outcome #1? If yes, in the comment below please describe what was changed and why?

Because we track our inflow/outflow data at the end of each month, we were able to go back to 2021 and provide this monthly number. This monthly breakdown wasn't included last year so we couldn't add it in during the last report.

Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who were newly identified (that month)										

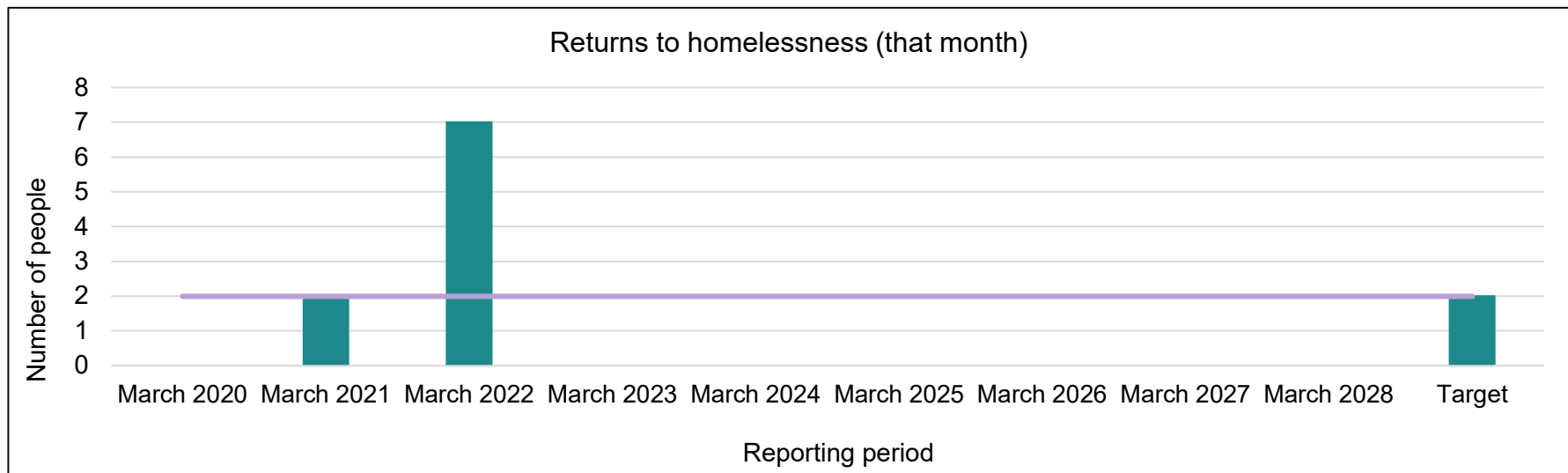


Have you changed any data as submitted in a previous CHR for Outcome #2? If yes, in the comment below please describe what was changed and why?

Because we track our inflow/outflow data at the end of each month, we were able to go back to 2021 and provide this monthly number. This monthly breakdown wasn't included last year so we couldn't add it in during the last report. We are also using 2022 data as our baseline as our Quality BNL status came after March 2020 and we have more confidence in the 2022 data point.

Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Returns to homelessness (that month)										

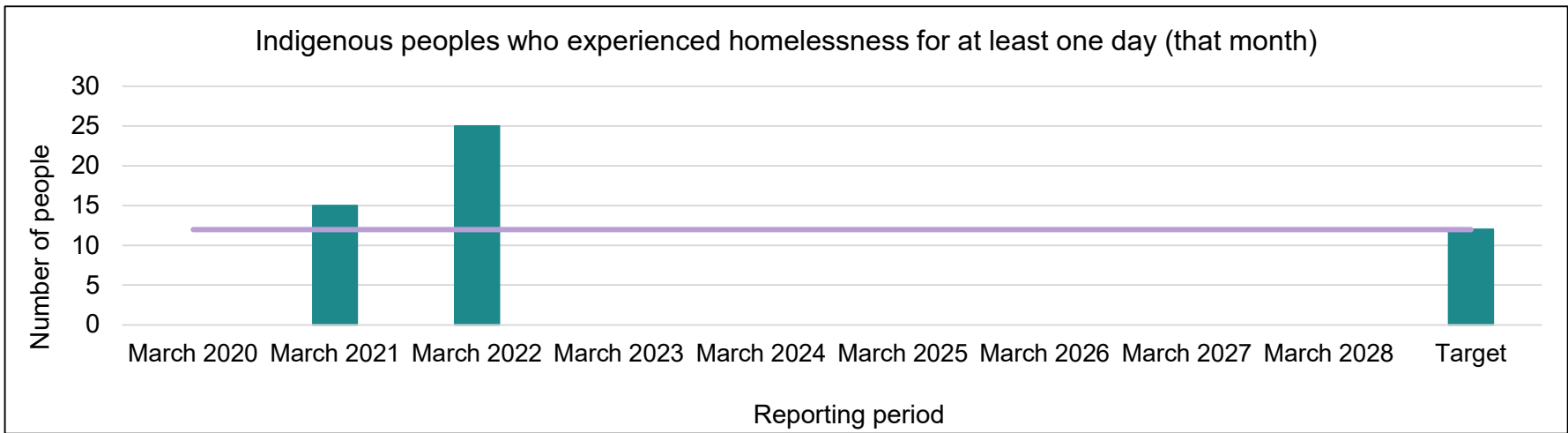


Have you changed any data as submitted in a previous CHR for Outcome #3? If yes, in the comment below please describe what was changed and why?

Because we track our inflow/outflow data at the end of each month, we were able to go back to 2021 and provide this monthly number. This monthly breakdown wasn't included last year so we couldn't add it in during the last report. We set the target by looking at the average monthly eviction rate over this past year and set it at 50% of that number.

Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Indigenous peoples who experienced homelessness for at least one day (that month)										

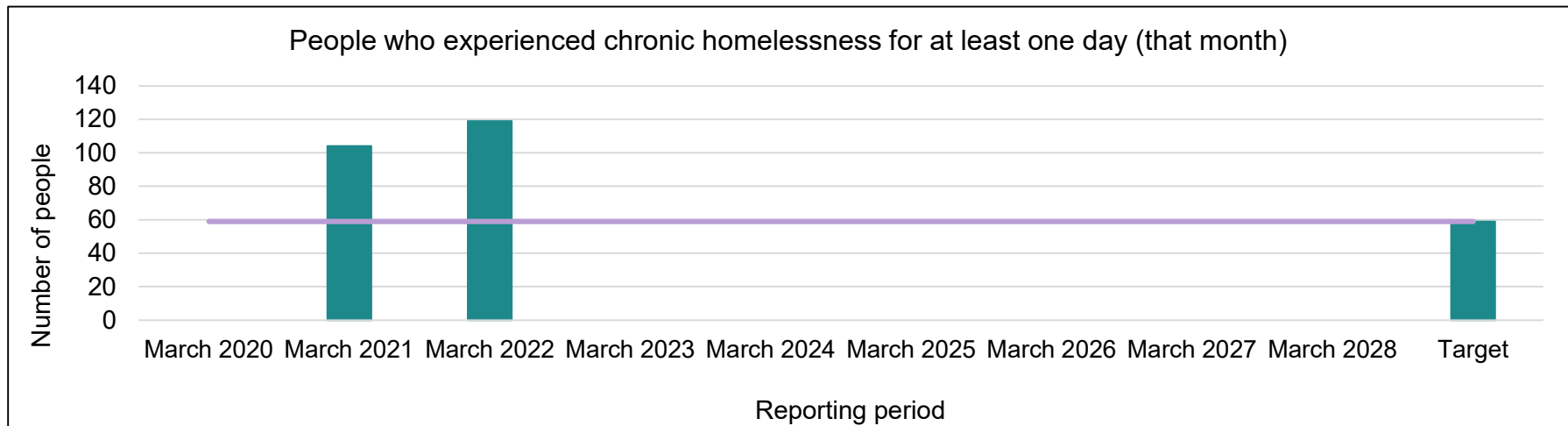


Have you changed any data as submitted in a previous CHR for Outcome #4? If yes, in the comment below please describe what was changed and why?

Because we track our inflow/outflow data at the end of each month, we were able to go back to 2021 as well and provide this monthly number. This monthly breakdown wasn't included last year so we couldn't add it in during the last report. We also based out target based off this years data as we have more confidence accuracy in the number vs the March 2021 data point.

Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced chronic homelessness for at least one day (that month)										



Have you changed any data as submitted in a previous CHR for Outcome #5? If yes, in the comment below please describe what was changed and why?

Because we track our chronic data at the beginning of each month, we were able to provide this monthly number for each previous time period. This monthly breakdown wasn't included last year so we couldn't add it in during the last report. We set the target based off the 2022 number because we hadn't hit QBNL in March of 2021 and we have more confidence in the 2022 number.