

INFORMATION FOR 211 TO SHARE WITH CALLERS/CLIENTS

- Rent Bank applications are to be submitted through the Rent Bank web page. Direct callers to the webpage for more information and to apply.
- The Rent Bank webpage is found on the [Renting in New Brunswick \(www.snb.ca/irent\)](http://www.snb.ca/irent) website or [Rent Bank \(gnb.ca\)](http://Rent Bank (gnb.ca))
- **If they do not have access to the internet**, they can be referred through 211 to the Rent Bank
- Rent Bank e-mail: RentHelp_Aideauloyer@gnb.ca

BACKGROUND

The Rent Bank...

- Is an emergency safety net for those experiencing an unexpected financial crisis
- Is a tool to help individuals and families avoid eviction and prevent homelessness
- Is for renter households **at risk of eviction** due to non-payment of rent or utilities
- Targets low-to moderate-income households
- Provides short-term (one time) financial assistance to cover rent and utilities arrears
- Makes the payment directly to the landlord or utility to whom the debt is owed

New Brunswick Rent Bank Program

Program Overview

OUR GOAL

Develop a two-year Rent Bank to help New Brunswick renter households remained stably housed, or secure suitable stable rental housing, during a period of temporary, unplanned, and unforeseen financial hardship.

ELIGIBILITY

- Age 19+, or under 19 and an emancipated minor or in the Youth Engagement Services (YES) Program
- Canadian Citizen, permanent resident of Canada, refugee claimant or have legal status to live/work in Canada
- Renting or entering into new lease agreement
- Resident of New Brunswick*
- At immediate risk of eviction without alternative stable housing options
- Low- to moderate income: \$50,500 for single, \$85,000 for families with children
- Temporarily unable to pay rent, damage deposit or utilities, but has demonstrated ability to pay their housing costs in the past
- Able to demonstrate financial ability to pay their rent and utilities in the future
- For rent arrears payment, must not be a tenant of HNB Public, Rural and Native or Rent Supplement Assistance Program Housing (eligible for utilities arrears/ damage deposit for new housing)
- Without alternative options – all other viable and applicable programs, services, and potential arrangements have been exhausted
- Agreement from landlord and/or utilities provider that repayment will resolve current housing instability issue and result in reasonable likelihood of maintaining tenancy for next 6 months
- Have not received Rent Bank assistance within the past 12 months and no more than \$2750 (or two months rent, whichever is lower) within the past 24 months

ELIGIBLE EXPENSES

- Rent arrears (up to two months) on current residence to a max \$2750, whichever is lower
- First month's rent and damage deposit to help a person get into stable rental housing
- Essential utilities (heat, power) back payment, or "arrears"
- Other housing-related expenses on a case-by-case basis as required for housing stability (requires HNB Program Manager approval)
- Payment is made directly to landlord or utility provider who is owed arrears or to the Tenant Landlord Relations Office for damage deposits

REQUIRED DOCUMENTS

- Valid photo ID with current address
- Current or new lease, or signed Residence Confirmation form
- Rent ledger showing rent payment history
- Eviction notice or letter of warning
- Proof of income (Notice of Assessment plus proof of current income such as pay stubs, a statement from EI or EIA, etc.)
- If applying for utility arrears, most recent bills

*Those who moved to the province at least 30 days prior and are currently leasing rental housing with the intent to become a New Brunswick resident may qualify