

# Direct to Tenant Benefit (DTT)

*Last updated: December 5, 2023*

**Q: What is the Direct to Tenant (DTT) Benefit?**

**A:** The Direct to tenant Benefit (DTT) is a shared funding initiative between the Government of Canada (CMHC) and the Province of New Brunswick. This benefit helps families and seniors living in New Brunswick who are struggling to afford rent. This benefit provides help with rent so participants can address the rising costs of living.

**Q: How do I know I am eligible for the DTT benefit?**

**A: You may qualify for the DTT benefit if you are a family or a senior (65 years or age or older) and answer 'yes' to ALL of the conditions below:**

- You rent the place where you live.
- You do not receive a housing subsidy from Housing NB.
- You live in New Brunswick.
- You have filed your taxes for the previous year. You are the only person in your household applying for this benefit.
- The combined income of all adults over the age of 19 living in the home (before tax) is less than \$45,000 annually.

\*Please note that the place you rent must include a sleeping area, living area, kitchen, and bathroom that are located entirely within the rented premises and are not shared with anyone outside of your household. Single room occupancy housing such as rooming houses, boarding houses, and dorms are not eligible.

**Q: How do I apply?**

**A:** You can **apply** for the DTT online or by mail.

**Online:** Visit [our website](#) for detailed instructions and to apply.

**By Mail:** [download and print](#) an application to complete by hand. Send your completed forms and copies of the requested documents by mail or in person to:

**Housing NB**

Attn: Canada-New Brunswick Housing Benefit  
551 King St.  
Sartain MacDonald Building  
PO Box 6000 Fredericton, NB  
E3B 5H1

Please allow for extra processing time if you mail your application.

If you would like to receive a hard copy of the application package by mail, or have any questions about the application process, please contact [infochb-acl@gnb.ca](mailto:infochb-acl@gnb.ca) or call 211.

**Q: Does the DTT Benefit affect Public Housing and Rent Supplement Programs?**

**A:** If you currently receive supports from public housing or rent supplement programs, you are not eligible for the DTT Benefit.

However, you can apply for or remain on the waitlist for [public housing and rent supplement programs](#) and still qualify for the DTT Benefit.

**Q: Why does my income have to be reported to the CRA?**

**A:** If you are not filing taxes, then you are not maximizing the federal benefits available to your household. Filing taxes allows you to access different benefits and increase your overall household income.

If you have not filed your taxes, find a [free tax clinic](#) near you.

**Q: When is the deadline to apply?**

**A:** There is no deadline to apply, however, funding is limited and available on a first-come, first-served basis. Applications will not be accepted when all funds have been committed for the year. Applications will re-open when funds become available in April of the following year.

**Q: How long will I receive the benefit if I am eligible?**

**A:** If you are eligible, you may be approved for 12 months of benefit. After 12 months, a yearly review will be conducted to determine ongoing eligibility.

**Q: How is the DTT benefit amount calculated?**

**A:** The DTT Benefit is based on your before tax household income, where you live, and the amount of people that live in your home.

**Q: What is annual before-tax household income?**

**A:** Annual before-tax household income is the combined income of all adults over 19 living in the home (before tax).

**Q: How is the DTT Benefit paid?**

**A:** Each month you will receive your DTT benefit payments by direct deposit (i.e., an Electronic Funds Transfer).

**Q: Will this benefit go to my landlord?**

**A:** No, the benefit is paid directly to successful applicants.

**Q: Does my landlord need to know that I am receiving the DTT Benefit?**

**A:** No. Since you will receive the benefit payments directly, your landlord does not need to know you are receiving the DTT Benefit.

**Q: Will I still be on the NB Housing waiting list for public housing or rent supplement assistance?**

**A:** Yes. You will be able to apply for or remain on the NB Housing waiting list if you are receiving the DTT Benefit.

**Q: What if I choose not to receive the DTT benefit?**

**A:** Declining to apply for or receive the benefit will have no effect on any services you receive from Social Development and/or Housing NB.

**Q: Will the DTT Benefit impact any other government benefits that I am currently receiving (i.e., disability payments, pensions, etc.)?**

**A:** The DTT Benefit is intended to have no negative impact on other benefits. It has received a T5007 designation, which means it is not taxable.

*The T5007 is a tax slip that will help you prepare your tax return as it includes the amount of provincial assistance issued to you in a tax year. The income shown on the T5007 tax slip is not taxable but is used to calculate entitlement to tax credits like the GST credit. and Canada Child Benefit, if applicable.*

**Q: What if my income changes while I am receiving the DTT Benefit?**

**A:** Each year you will complete a review to confirm you are still eligible to receive the DTT Benefit and that you are receiving the correct benefit amount. If your income increases before the date of your annual renewal, the amount of your DTT Benefit will remain the same until the date of your next review.

**Q: What happens if I move?**

**A:** Please report any changes in personal information, such as a change of address or household composition. A contact email will be provided to successful applicants.

PLEASE NOTE: We want you to succeed and sometimes that might mean moving closer to things like work, or to another community. The benefit moves with you to another rental anywhere in the province.

**Q: What happens if I get evicted?**

**A:** If you are evicted, you should notify Housing NB by using the toll-free number below. It may be in your best interest to suspend your DTT Benefit and explore other programs to better meet your immediate needs. You are encouraged to email [infochb-acl@gnb.ca](mailto:infochb-acl@gnb.ca) or call our toll-free line 1-833-733-7835.

**Q: What happens if I no longer want to receive the DTT Benefit?**

**A:** If you choose to no longer receive the DTT Benefit, contact the program delivery team immediately and your benefit will be ended. A contact email will be provided to successful applicants. Once you have cancelled your DTT Benefit, if you wish to apply to the Housing NB waiting list, please contact Housing NB at the toll-free line 1-833-733-7835. This allows us to have the most recent information available when selecting households in needs from our waitlist.

**Q: Can my DTT Benefit be cancelled/ended?**

**A:** Yes. The DTT Benefit can be terminated if you no longer meet the eligibility criteria or if the information you provided is discovered to be inaccurate.

