

**Reaching Home:
[Moncton] Community Plan
2024–2028**

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Introduction

In completing this template, communities are encouraged to develop comprehensive Community Plans that reflect the contributions of all funding partners, including other orders of governments, not-for-profit organizations, and the for-profit sector. The Community Plan does not preclude adjustments in priorities throughout the funding cycle; communities are still expected and encouraged to regularly review priorities for investment with their Community Advisory Board(s), including sub-project approval.

To support communities in completing their Community Plan, a Reference Guide has been developed. It is strongly recommended that this be reviewed prior to completing this template to ensure understanding of the requirements.

Please note that in communities that receive funding from both the Designated Communities (DC) and Indigenous Homelessness (IH) streams, ongoing and meaningful cross-stream collaboration is expected to support the achievement of community-level outcomes reflecting the needs of the whole community.

The Community Plan for Reaching Home must be approved by the DC or TH Community Advisory Board (CAB) before it is submitted to Infrastructure Canada.

Additionally, if your community has an Indigenous Homelessness (IH) Community Advisory Board (I-CAB), they must affirm that they have been engaged on the Community Plan before it is submitted. If your community is developing a joint plan with the IH stream Community Entity, both CABs must approve the community plan prior to submission.

In addition to the core elements required in this template, communities are welcome to share any other information and/or documents that they feel might provide further insight into their local context as it relates to housing and/or homelessness context.

1. Community Engagement

As part of the community planning exercise, you must engage with community partners with the goal of understanding the needs of the local homelessness sector and identify local homelessness priorities using a coordinated, systems-based and data-driven approach.

Please describe the steps taken to engage your community partners in developing this Community Plan to ensure a community-based approach. Your response must include:

- Which partners were engaged;*
- When and how engagement occurred; and*
- What aspects of the Community Plan were discussed, as well as what aspects of the Plan (i.e., decisions, outcomes, next steps) were influenced by these discussions.*

Note: *Meaningful collaboration with Indigenous and non-Indigenous partners and service providers, as well as the IH CE and I-CAB where applicable, is expected in the development of this Community Plan and must be explicitly referenced in this section. The Indigenous Partners in Your Community worksheet created for the Community Homelessness Report (CHR) may be helpful to complete this section. Please see [CHR: Reporting Tools e-course on the Homelessness Learning Hub](#).*

The Greater Moncton Homelessness Steering Committee (GMHSC) is a network that convenes interest-holders in addressing homelessness to open access to safe, adequate housing with comprehensive supports in the Greater Moncton area. As the Community Advisory Board (CAB) for Moncton, the GMHSC organized and participated in a number of community planning exercises to complete the community plan. Events and activities included.

- January 24, 2024 (Full Day) – Participants included representatives from local governments (Dieppe, Riverview, Moncton) provincial departments (Environment Local Government, Social Development, Housing NB, Addictions Mental Health), RCMP, and several community service organizations. Focus was to lay ground work to complete Community Plan, to update Terms of Reference of the CAB, complete a 3 year strategic plan

- June 7, 2024(full day session) – CAB membership - This workshop picked up from the work done in January 2024 GMHSC completed work the Terms of Reference, and strategic plan and began to work in resetting Reaching Home priority activities and percentage breakdown.

- October 2 (9am-11am) – CAB membership – This meeting included Community Plan overview and to set prioritization of percentage of funding over Reaching Home activity areas.

- October 16 (1pm-3pm) – CAB membership – review and finalize details on community plan and upcoming Call for Proposals.

- November 13 (12:30-3:30pm) – CAB meeting – review of Community Plan details to date and review of mandatory outcomes and next steps.

Unfortunately, the CAB was unable to engage Indigenous-led service providers during the development of the Community Plan. However, the CAB has identified several strategies to enhance engagement with Indigenous partners moving forward. These include extending invitations to neighboring First Nation communities, such as Elsipogtog, and collaborating with a representative from provincial corrections to strengthen these connections. The IH CE – had been a participant of the CAB but had not been able to attend CAB meetings in the 2024-2025 FY, HDC had maintained communication with the IH CE to provide updates and opportunities for collaboration.

2. Investment Plan

2.1 In the table below, please identify your community's allocation of Reaching Home funding in the DC or TH and Community Capacity and Innovation (CCI) streams from 2024-25 to 2027-28¹.

	2024-25	2025-26	2026-27	2027-28	Total
Reaching Home Annual Allocation	\$1849385	\$1849385	\$1906875	\$1906875	\$7512520

2.2 In the table below, please outline your planned division of DC/TH and CCI Reaching Home funding from 2024-25 to 2027-28 by activity area. Please note that it is acceptable that your community's funding priorities change over time. This investment plan is to demonstrate that your community has a vision of moving forward for the allocation of Reaching Home funding.

Activities area	2024-25	2025-26	2026-27	2027-28
Housing Services	6%	6%	6%	6%
Prevention and Shelter Diversion	26%	26%	26%	26%

¹ Communities on two-year agreement extensions should report on investment plans for 2024-25 and 2025-26 at this time.

Client Support Services	20%	20%	20%	20%
Capital Investments	11%	11%	11%	11%
Coordination of Resources and Data Quality Improvement	22%	22%	22%	22%
Administration	15%	15%	15%	15%
TOTAL	100%	100%	100%	100%

2.3 In the text box below, please describe how Community Capacity and Innovation (CCI) funding will be used to support coordinated and data-driven service delivery (e.g., supporting Coordinated Access, the Outcomes-Based Approach and use of HIFIS or existing, equivalent Homeless Management Information System).

[CCI funding will be used to continue to support coordinated and data driven service delivery through its contribution to the Human Development Council. Funds are used to employ staff with expertise in HIFIS to provide on going management, training and technical support to organizations using HIFIS and staff responsible to implement and support Moncton's Coordinated Access System.

Implementation of CAS and HIFIS works with a continuous improvement model. HDC will continue to work with the CAB to establish goals in delivering an integrated systems approach to homelessness to achieve Reaching Home and community wide objectives

- Homelessness is reduced overall;
- New inflows into homelessness are reduced;
- Returns to homelessness are reduced;
- Indigenous homelessness is reduced; and,
- Chronic homelessness is reduced

And additional CAB outcomes reporting on

- Total number of people housed from CAS
- Of those, how many retained housing with support

]

3. Cost-Matching Requirement

3.1 In the table below, please outline all funding for homelessness initiatives expected to be received from other funders from 2024-25 to 2027-28². This includes both financial and in-kind contributions.

² Communities on two-year agreement extensions should report on cost-matching for 2024-25 and 2025-26 at this time.

	2024-25	2025-26	2026-27	2027-28	Total
Reaching Home Annual Allocation	\$1849385	\$1849385	\$1906875	\$1906875	\$7512520

Projected Funding From Other Funders towards Homelessness Initiatives					
Program Name and Funder	2024-25 (\$)	2025-26 (\$)	2026-27 (\$)	2027-28 (\$)	Total (\$)
Dept. Social Development – Homelessness	\$3000000	\$3000000	\$3000000	\$3000000	\$12000000
TOTAL					

3.2 If your anticipated community contributions are not projected to match funding from Reaching Home for each year, please explain the circumstances below and include a description of the steps you will take to meet the requirement.

[N/A]

4. Homeless Individuals and Families Information System (HIFIS)

4.1 Using your 2023-24 CHR as a guide³, please check the box if you have met the following minimum requirements as of March 31, 2024⁴. Any status updates since March 31, 2024, must also be reflected:

³ For more information on how the minimum requirements align with your Community Homelessness Report, please consult the Community Plan Guide.

⁴ Communities with two-year agreement extensions are not required to complete section 4 at this time.

Minimum Requirement	Has the MR been met?	Minimum Requirement	Has the MR been met?
HIFIS MR 1	N/A	HIFIS MR 3	<input checked="" type="checkbox"/>
HIFIS MR 2	<input checked="" type="checkbox"/>	HIFIS MR 4	<input checked="" type="checkbox"/>

4.2 For each minimum requirement that has not yet been met (as identified in 4.1), complete a table below to describe how you will meet it by March 31, 2026. Please note that confirmation that communities are on track to do this will be required by October 31, 2025.

5. Coordinated Access

5.1 Using your 2023-24 CHR as a guide⁵, please check the box if you have met the following minimum requirements as of March 31, 2024⁶. Any status updates since March 31, 2024, must also be reflected:

Minimum Requirement	Has the MR been met?	Minimum Requirement	Has the MR been met?
CA MR 1	N/A	CA MR 10	<input type="checkbox"/>
CA MR 2	N/A	CA MR 11	<input type="checkbox"/>
CA MR 3	<input checked="" type="checkbox"/>	CA MR 12	<input checked="" type="checkbox"/>
CA MR 4	<input checked="" type="checkbox"/>	CA MR 13	<input checked="" type="checkbox"/>
CA MR 5	<input checked="" type="checkbox"/>	CA MR 14	<input checked="" type="checkbox"/>
CA MR 6	<input checked="" type="checkbox"/>	CA MR 15	<input checked="" type="checkbox"/>
CA MR 7	<input checked="" type="checkbox"/>	CA MR 16	<input checked="" type="checkbox"/>
CA MR 8	<input type="checkbox"/>	CA MR 17	<input checked="" type="checkbox"/>
CA MR 9	<input checked="" type="checkbox"/>	CA MR 18	<input checked="" type="checkbox"/>

5.2 For each minimum requirement that has not yet been met (as identified in 5.1), complete a table below to describe how you will meet it by March 31, 2026. Note that confirmation that communities are on track to do this will be required by October 31, 2025.

⁵ For more information on how the minimum requirements align with your CHR, please consult the Community Plan Guide.

⁶ Communities with two-year agreement extensions are not required to complete section 5 at this time.

Minimum Requirement not yet met: [CA MR 8]	
What are the next steps the community will take to meet this requirement?	Target date for completion
Coordinated Access Facilitator is reviewing available System Mapping resources from HICC and working with team to build a template.	February 28, 2025
Template will be built	June 30, 2025
Engagement with funded programs, meetings with partners re: System Map	December 31, 2025

Minimum Requirement not yet met: [CA MR 10]	
What are the next steps the community will take to meet this requirement?	Target date for completion
Meeting/communicating with funded providers re: dedicated resources (re : System Map – MR 8)	December 31, 2025

Minimum Requirement not yet met: [CA MR 11]	
What are the next steps the community will take to meet this requirement?	Target date for completion
Prioritization criteria for entire CA is documented but not specific programs; will require discussions with HIPM and individual SPs during completion of Housing Resource Inventory	October 31, 2025

5.3 Describe how ongoing, meaningful collaboration on Coordinated Access between Indigenous and non-Indigenous partners has or will take place as your community works to implement, maintain and improve a Coordinated Access system.

We acknowledge the ongoing work that is necessary to create relationships with Indigenous communities neighbouring the Greater Moncton Area. Moncton's Coordinator Access Facilitator and their team are taking steps to identify programs in the GMA that serve Indigenous individuals and families as a first step to fostering relationships and engaging Indigenous partners.

The HDC and GMSHC had been working with the Indigenous Community Entity, Turning Leaf, to establish relationships and engagement. At this stage/as of late, Turning Leaf has been restructuring, and we look forward to understanding who our new contact there will be.

6. Outcomes-Based Approach

6.1 Using your 2023-24 Community Homelessness Report as a guide⁷, please check the box if you have met the following minimum requirements as of March 31, 2024⁸. Any status updates since March 31, 2024, must also be reflected:

Minimum Requirement	Has the MR been met?	Minimum Requirement	Has the MR been met?
OBA MR 1	N/A	OBA MR 6	<input type="checkbox"/>
OBA MR 2	N/A	OBA MR 7	<input type="checkbox"/>
OBA MR 3	<input type="checkbox"/>	OBA MR 8	<input type="checkbox"/>
OBA MR 4	<input type="checkbox"/>	OBA MR 9	<input type="checkbox"/>
OBA MR 5	<input type="checkbox"/>		

6.2 For each minimum requirement that has not yet been met (as identified in 6.1), including those modified and new as of 2024-25, complete a table below to describe how you will meet it by March 31, 2026. Please note that confirmation that communities are on track to do this will be required by October 31, 2025.

6.3 Please describe how ongoing and meaningful collaboration between Indigenous and non-Indigenous partners has or will take place as your community works to meet the OBA minimum requirements. In communities where the Designated Communities and Indigenous Homelessness streams co-exist, collaboration with the IH-CE and I-CAB (where applicable) is expected.

Work remains to allow for Indigenous data governance and understanding of information that is available and how it can support programs for Indigenous people and communities, and to ensure that all Indigenous partners in the GMA who should be are engaged in the OBA and related decisions.

⁷ For more information on how the minimum requirements align with your Community Homelessness Report, please consult the Community Plan Guide.

⁸ Communities with two-year agreement extensions are not required to complete section 6 at this time.

7. Official Language Minority Communities

The Government of Canada has a responsibility under the [Official Languages Act](#) to ensure that programs and services meet the needs of Official Language Minority Communities (OLMCs). Please describe the steps that you will take to ensure that the services funded under [Reaching Home](#) take the needs of the OLMCs into consideration, where applicable.

[New Brunswick is the only official bilingual province in the country. All activities public communications supported by the CE/Reaching Home will address the need of the official minority community. RFPs, project related documentation and support is available in both official languages.

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8. Community Advisory Board—Designated Communities/Territorial Homelessness

Note: You may list more than one name/organization for each sector, and you may list a name/organization in more than one sector, as applicable.

(Lines below can be removed where not applicable)

Sector	CAB Members
Infrastructure Canada (Ex-Officio Member)	Taha Marous + Tanya Borden
Community Entity (Ex-Officio Member)	Greg Bishop + Louise Marchand
Provincial/Territorial government	Joanne Murray
Local/Municipal government	Tammy Palser, Stephen Gouzoules, Vincent Merola
Indigenous government	
Individuals with lived experience of homelessness	
Indigenous Peoples, nations and organizations, Friendship Centres	
Indigenous housing organizations	
Youth and/or child-serving organizations, including Child Welfare agencies	Tracy Cormier
Organizations serving survivors of domestic violence and their families	Renee Charron, Michelle Tupy
Seniors and senior-serving organizations	
Newcomers and newcomer-serving organizations	
The private sector	
Police and correctional services	Trevor Goodwin
Landlord associations and/or the housing sector	George Cormier, Al Pendergrast
Health organizations, including hospitals and other public health institutions, and organizations focused on mental health and addictions	Deb Thomson, Valerie Saulnier, Annie Rousell, John Cornect, Scott Phipps,
Veterans Affairs Canada and/or Veterans-serving organizations	
Organizations serving individuals experiencing, or at risk of experiencing homelessness	Dan Brooks, Shannon Barry, Zineb Elouad, Marc Belliveau, Michèle Nadeau
Other	Debbie McInnis, Laura Selig, Andrea Anne,

CAB Chairs or Co-Chairs (if applicable):

I affirm that the above members of the CAB have reviewed the attached Community Plan, and that a majority of CAB members approve of its content.

Name

Signature

Date (YYYY-MM-DD)

Name

Signature

Date (YYYY-MM-DD)

Name

Signature

Date (YYYY-MM-DD)

9. Community Advisory Board—Indigenous Homelessness

Note: You may list more than one name/organization for each sector, and you may list a name/organization in more than one sector, as applicable.

(Lines below can be removed where not applicable)

Sector	CAB Members
Infrastructure Canada (Ex-Officio Member)	
Community Entity (Ex-Officio Member)	
Provincial/Territorial government	
Local/Municipal government	
Indigenous government	
Individuals with lived experience of homelessness	
Indigenous Peoples, nations and organizations, Friendship Centres	
Indigenous housing organizations	
Youth and/or child-serving organizations, including Child Welfare agencies	
Organizations serving survivors of domestic violence and their families	
Seniors and senior-serving organizations	
Newcomers and newcomer-serving organizations	
The private sector	
Police and correctional services	
Landlord associations and/or the housing sector	
Health organizations, including hospitals and other public health institutions, and organizations focused on mental health and addictions	
Veterans Affairs Canada and/or Veterans-serving organizations	
Organizations serving individuals experiencing, or at risk of experiencing homelessness	
Other	

Indigenous CAB Chairs or Co-Chairs (if applicable):

(If Community Plan is not a joint plan): I affirm that the above members of the Community Advisory Board have been engaged on the Coordinated Access and Outcomes-Based Approach sections of the attached Community Plan.

OR

(If Community Plan is a joint plan): I affirm that the above members of the CAB have reviewed the attached Community Plan, and that a majority of CAB members approve of its content.

_____	_____	_____
Name	Signature	Date (YYYY-MM-DD)
_____	_____	_____
Name	Signature	Date (YYYY-MM-DD)
_____	_____	_____
Name	Signature	Date (YYYY-MM-DD)